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III Semester B.B.A. Degree Examination, March/April - 2024

AVIATION MANAGEMENT

Basics of Passenger and RAMP Handling

(NEP 2022 Scheme F+R)

Paper : 3.2

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answers to be written in English only.

SECTION - AAnswer any **FIVE** of the following questions. Each question carries 2 marks. (5×2=10)

1. a) Define Airport operations.
- b) What is DCS?
- c) What are the other terms used for RAMP?
- d) Mention any four types of check - in.
- e) Expand FIDS and TIM.
- f) Name a few ancillary services found in the Airport.
- g) Which announcements are made after the check - in?

**SECTION - B**Answer any **FOUR** of the following questions. Each question carries 5 marks. (4×5=20)

2. What are the functions of CRS?
3. Write a note on Indian Passport.
4. Briefly explain the handling procedure for EXP passenger.
5. Discuss the duties and responsibilities of a loading supervisor.
6. What are the challenges faced by the GHAs?

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SECTION - C

Answer any **TWO** of the following questions. Each question carries 12 marks. $(2 \times 12 = 24)$

7. Explain the check - in procedure of an international pax.
8. Enumerate the importance of GSE.
9. Who are VIP pax? Describe the procedure for handling them at the Airport.

SECTION - D

Answer any **ONE** of the following questions. Each question carries 6 marks. $(1 \times 6 = 6)$

10. With a neat diagram label all the important parts of an aircraft.
 11. Illustrate the airport operations with the help of an airport layout.
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